

**MADISON COUNTY ROAD DEPARTMENT  
SERVICE CALL SCHEDULE  
SEPTEMBER 2022**

# Madison County Road Department

Reporting Dates 09/01/22 through 09/30/22

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
32604	02/08/21 09/19/22	<b>Request Schedule Closed</b>	<b>Durations</b> 588.0 <b>S-to-C</b> 567.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Culvert need replacing	Brown, Shirley Road Maintenance	Westberry, Austin Hwy 16 E	Hwy 16 E
34043	08/04/21 09/16/22	<b>Request Schedule Closed</b>	<b>Durations</b> 408.0 <b>S-to-C</b> 390.0 <b>O-to-C</b>	Gravel Medium Priority  Need gravel and grading on road	Brown, Shirley Engineering	Williams, Ossie Williams Brooks Rd	Williams Brooks Rd District 4
34483	10/08/21 09/16/22	<b>Request Schedule Closed</b>	<b>Durations</b> 343.0 <b>S-to-C</b> 325.0 <b>O-to-C</b>	Culvert Repair Medium Priority  End of driveway, culvert need fixing	Brown, Shirley Road Maintenance	Strong, Walter Magnavox St	Magnavox St District 4
35584	11/01/21 09/15/22	<b>Request Schedule Closed</b>	<b>Durations</b> 318.0 <b>S-to-C</b> 301.0 <b>O-to-C</b>	Grading Medium Priority  Needs grading and gravel	Brown, Shirley Engineering	Holliday, Mrs Holiday Rd	Holiday Rd District 5
35652	11/15/21 09/06/22	<b>Request Schedule Closed</b>	<b>Durations</b> 295.0 <b>S-to-C</b> 287.0 <b>O-to-C</b>	Grading Medium Priority  Requesting to have road graded	Brown, Shirley Engineering	Customer Bo Murphy Rd	Bo Murphy Rd District 4
35763	12/14/21 09/19/22	<b>Request Schedule Closed</b>	<b>Durations</b> 279.0 <b>S-to-C</b> 258.0 <b>O-to-C</b>	Gravel Medium Priority  Gravel has washed out on culvert	Brown, Shirley Engineering	Kynneddy, Cynthia Glenview Ct	Glenview Ct District 4
35908	01/26/22 09/13/22	<b>Request Schedule Closed</b>	<b>Durations</b> 230.0 <b>S-to-C</b> 215.0 <b>O-to-C</b>	Grading Medium Priority  Road need s grading and at the bridges needs gravel	Brown, Shirley Engineering	Brown, Tommie Camden Rd	Camden Rd District 5

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35941	02/07/22 09/12/22	<b>Request Schedule Closed</b>	<b>Durations</b> 217.0 <b>S-to-C</b> 203.0 <b>O-to-C</b>	Grading Medium Priority  Requesting the road to be graded	Brown, Shirley Engineering	Ingram, Christopher Wildwood Acres  Wildwood Acres District 1
35985	02/16/22 09/20/22	<b>Request Schedule Closed</b>	<b>Durations</b> 216.0 <b>S-to-C</b> 194.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Need culvert installed	Brown, Shirley Road Maintenance	Brown, Maxine Compress St  Compress St District 4
36046	02/28/22 09/20/22	<b>Request Schedule Closed</b>	<b>Durations</b> 204.0 <b>S-to-C</b> 182.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Need culvert installed	Brown, Shirley Road Maintenance	Merritt, Cherry Pecan St  Pecan St District 4
36366	04/05/22 09/19/22	<b>Request Schedule Closed</b>	<b>Durations</b> 167.0 <b>S-to-C</b> 146.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Need culvert installed	Brown, Shirley Road Maintenance	Winston, Melody Spring Creek Rd  Spring Creek Rd District 4
36388	04/06/22 09/19/22	<b>Request Schedule Closed</b>	<b>Durations</b> 166.0 <b>S-to-C</b> 145.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority  Culvert is stopped up, causing water to just stand still	Brown, Shirley Road Maintenance	Laird, Michelle Bridge Park Cir  Bridge Park Cir District 1
36438	04/14/22 09/19/22	<b>Request Schedule Closed</b>	<b>Durations</b> 158.0 <b>S-to-C</b> 137.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority  Culvert stopped up that's going under the road, causing the ditch and his property to flood	Brown, Shirley Road Maintenance	David Quail Hollow  Quail Hollow District 1
36548	04/22/22 09/23/22	<b>Request Schedule Closed</b>	<b>Durations</b> 154.0 <b>S-to-C</b> 129.0 <b>O-to-C</b>	Grading Medium Priority  Requesting to have road graded	Brown, Shirley Engineering	Jones Rocky Hill Rd  Rocky Hill Rd District 5

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36683	05/05/22 09/22/22	<b>Request Schedule Closed</b>	<b>Durations</b> 140.0 <b>S-to-C</b> 116.0 <b>O-to-C</b>	Grading Medium Priority Road needs grading	Brown, Shirley Engineering	Unknown Camden Rd Camden Rd District 5
36692	05/06/22 09/20/22	<b>Request Schedule Closed</b>	<b>Durations</b> 137.0 <b>S-to-C</b> 115.0 <b>O-to-C</b>	Grading Medium Priority Requesting to have road graded in bad repair	Brown, Shirley Engineering	Holiday, Helen Holiday Rd Holiday Rd District 5
36734	05/11/22 09/28/22	<b>Request Schedule Closed</b>	<b>Durations</b> 140.0 <b>S-to-C</b> 110.0 <b>O-to-C</b>	Grading Medium Priority Good Morning, ison Co. and see if we can get this resolved?	Brown, Shirley Engineering	Riddinger, Drew Madison County Rocky Hill Rd District 5
36781	05/16/22 09/13/22	<b>Request Schedule Closed</b>	<b>Durations</b> 120.0 <b>S-to-C</b> 105.0 <b>O-to-C</b>	Grading Medium Priority Requesting to have road graded	Brown, Shirley Engineering	Resident Firetower Rd Firetower Rd District 5
36782	05/16/22 09/15/22	<b>Request Schedule Closed</b>	<b>Durations</b> 122.0 <b>S-to-C</b> 105.0 <b>O-to-C</b>	Grading Medium Priority Requesting to have road graded	Brown, Shirley Engineering	Burrell, Kevin 856 Mullinville Rd Mullinville Rd District 5
36929	06/01/22 09/08/22	<b>Request Schedule Closed</b>	<b>Durations</b> 99.0 <b>S-to-C</b> 89.0 <b>O-to-C</b>	Culvert Repair Medium Priority Need extension on the end of the culvert to make wiidened	Brown, Shirley Road Maintenance	Dorsey, Kahlia Twin Lakes Dr Twin Lakes Dr District 1
36963	06/06/22 09/12/22	<b>Request Schedule Closed</b>	<b>Durations</b> 98.0 <b>S-to-C</b> 84.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority Culvert stopped up	Brown, Shirley Road Maintenance	Christin Coachmans Rd Coachmans Rd District 2

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37018	06/13/22 09/05/22	Request Schedule Closed	84.0 S-to-C 77.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Smith, Arneeda Pleasant Gift Road	Pleasant Gift Rd District 5
				Arneedra Smith e end of the driveway it's washed down			
37028	06/13/22 09/16/22	Request Schedule Closed	95.0 S-to-C 77.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Robinson, John T North Old Canton Rd	North Old Canton Rd District 1
				Has a drop off from the road. Made need an asphalt tie in			
37077	06/16/22 09/14/22	Request Schedule Closed	90.0 S-to-C 74.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Porter, Charles Mount Olive Church Rd	Mt Olive Church Rd District 3
				Needs repair			
37088	06/17/22 09/13/22	Request Schedule Closed	88.0 S-to-C 73.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Sims, Annie Hwy 16 E	Hwy 16 E
				Need gravel on culvert and driveway			
37161	06/22/22 09/12/22	Request Schedule Closed	82.0 S-to-C 68.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Mabry 705 & 703 Old Jackson Rd	Old Jackson Rd District 4
				Need ditching, farmer came through and pull dirt out of ditches			
37177	06/23/22 09/19/22	Request Schedule Closed	88.0 S-to-C 67.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Hawkins, Fred Hill Rd	Hill Rd District 4
				Culvert is smashed in, causing problems going in and out of driveway			
37213	06/28/22 09/29/22	Request Schedule Closed	93.0 S-to-C 62.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Martin, Gail Wildwood Dr	Wildwood Dr District 1
				Culvert and ditch is holding water			

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37275	07/05/22 09/06/22	<b>Request Schedule Closed</b>	<b>Durations</b> 63.0 <b>S-to-C</b> 55.0 <b>O-to-C</b>	Culvert Repair Medium Priority Tractor damage the top of the culvert	Brown, Shirley Road Maintenance	Joe Fox Run Rd Fox Run Rd District 5
37296	07/07/22 09/08/22	<b>Request Schedule Closed</b>	<b>Durations</b> 63.0 <b>S-to-C</b> 53.0 <b>O-to-C</b>	Culvert Installation Medium Priority Requesting to have a culvert installed at new driveway. Will have it flagged	Brown, Shirley Road Maintenance	Wilson, Rosa 180 Twelve Oaks Rd Twelve Oaks Rd District 5
37360	07/13/22 09/15/22	<b>Request Schedule Closed</b>	<b>Durations</b> 64.0 <b>S-to-C</b> 47.0 <b>O-to-C</b>	Road Condition Medium Priority Need road repaired	Brown, Shirley Road Maintenance	Caller 102 Beaver Bend Beaver Bend District 1
37401	07/18/22 09/23/22	<b>Request Schedule Closed</b>	<b>Durations</b> 67.0 <b>S-to-C</b> 42.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority Need culvert cleaned out	Brown, Shirley Road Maintenance	Johnson, Annette John Day Rd John Day Rd District 5
37493	07/28/22 09/23/22	<b>Request Schedule Closed</b>	<b>Durations</b> 57.0 <b>S-to-C</b> 32.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority Culvert is stopped up no flow to dtiches; no ditches	Brown, Shirley Road Maintenance	Klauder, Tommy 143 Twelve Oaks Trace Twelve Oaks Trace District 4
37497	07/28/22 09/14/22	<b>Request Schedule Closed</b>	<b>Durations</b> 48.0 <b>S-to-C</b> 32.0 <b>O-to-C</b>	Culvert Installation Medium Priority Need culvert installed [ 20ft or longer ]	Brown, Shirley Road Maintenance	Penn, Kent Cotton Blossom Rd Cotton Blossom Rd District 4
37500	07/28/22 09/20/22	<b>Request Schedule Closed</b>	<b>Durations</b> 54.0 <b>S-to-C</b> 32.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority Ditch has trees growing out of it stopping water flow through culvert	Brown, Shirley Road Maintenance	Franklin, Eddie 817 Rocky Hill Rd Rocky Hill Rd District 5

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37517	08/01/22 09/14/22	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 44.0 <b>S-to-C</b> 28.0 <b>O-to-C</b>	Culvert Repair Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Miki, Roko Finney Rd	Finney Rd District 5
37531	08/02/22 09/09/22	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 38.0 <b>S-to-C</b> 27.0 <b>O-to-C</b>	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Morgan, Mack Clarkdell Rd	Clarkdell Rd District 1
37554	08/04/22 09/14/22	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 41.0 <b>S-to-C</b> 25.0 <b>O-to-C</b>	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Penn, Chan Gunter Rd	Gunter Rd District 5
37558	08/04/22 09/07/22	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 34.0 <b>S-to-C</b> 25.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority Culvert stopped up	Brown, Shirley Road Maintenance	Richardson, Cynthia Pisgah Bottom Rd	Pisgah Bottom Rd District 5
37559	08/04/22 09/13/22	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 40.0 <b>S-to-C</b> 25.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority Culvert stopped up	Brown, Shirley Road Maintenance	McInnis, Dan Quail Hollow	Quail Hollow District 1
37563	08/05/22 09/14/22	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 40.0 <b>S-to-C</b> 24.0 <b>O-to-C</b>	Culvert Repair Medium Priority Culvert repaired	Brown, Shirley Road Maintenance	Strange, Dexter 292	Sweet Wright Rd District 3
37564	08/05/22 09/02/22	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 28.0 <b>S-to-C</b> 24.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority Culvert stopped up	Brown, Shirley Road Maintenance	Richiey, Garner Cedar Hill Rd	Cedar Hill Rd District 3

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37565	08/05/22 09/07/22	<b>Request Schedule Closed</b>	<b>Durations</b> 33.0 <b>S-to-C</b> 24.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority Need culvert cleaned out	Brown, Shirley Road Maintenance	Klauder, Tommy Twelve Oaks Trace Twelve Oaks Trace District 4
37568	08/05/22 09/15/22	<b>Request Schedule Closed</b>	<b>Durations</b> 41.0 <b>S-to-C</b> 24.0 <b>O-to-C</b>	Culvert Repair Medium Priority Culvert stopped up	Brown, Shirley Road Maintenance	Thompson, Ethel 3011 Madison St Madison St District 1
37583	08/08/22 09/02/22	<b>Request Schedule Closed</b>	<b>Durations</b> 25.0 <b>S-to-C</b> 21.0 <b>O-to-C</b>	Gravel Medium Priority Needs gravel on driveway	Brown, Shirley Road Maintenance	Harris, Farn Virgin Mary Rd Virgin Mary Rd District 5
37586	08/09/22 09/27/22	<b>Request Schedule Closed</b>	<b>Durations</b> 49.0 <b>S-to-C</b> 20.0 <b>O-to-C</b>	Culvert Installation Medium Priority Need culvert Installed would like 30 ft if possible. Will be pulling long trailer. Marked with metal post with caution tape and red ribbons	Brown, Shirley Road Maintenance	Walker, Bobby 1014 Virgin Mary Rd Virgin Mary Rd District 5
37602	08/10/22 09/20/22	<b>Request Schedule Closed</b>	<b>Durations</b> 41.0 <b>S-to-C</b> 19.0 <b>O-to-C</b>	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Richie, Garner Cedar Hill Rd Cedar Hill Rd District 3
37615	08/11/22 09/15/22	<b>Request Schedule Closed</b>	<b>Durations</b> 35.0 <b>S-to-C</b> 18.0 <b>O-to-C</b>	Culvert Repair Medium Priority Needs dirt/gravel on culvert.	Brown, Shirley Road Maintenance	Sullivan, Bucky Woods Rd Woods Rd District 1
37630	08/15/22 09/15/22	<b>Request Schedule Closed</b>	<b>Durations</b> 31.0 <b>S-to-C</b> 14.0 <b>O-to-C</b>	Culvert Installation Medium Priority Needs culvert request	Brown, Shirley Road Maintenance	Garrett, Robert Truitt Rd Truitt Rd District 1

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37662	08/18/22 09/20/22	<b>Request Schedule Closed</b>	<b>Durations</b> 33.0 <b>S-to-C</b> 11.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Johnson, Brandon Cherry Hill Dr @ Shaffer Ct	Cherry Hill Dr District 3
Replace 30" concrete pipe under Cherry Hill Dr @ Shaffer Ct. (Hole in road at the edge of pavement.)							
37667	08/19/22 09/16/22	<b>Request Schedule Closed</b>	<b>Durations</b> 28.0 <b>S-to-C</b> 10.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Sanders, Rodrick Miggins Rd	Miggins Rd District 1
Culert installed							
37678	08/23/22 09/07/22	<b>Request Schedule Closed</b>	<b>Durations</b> 15.0 <b>S-to-C</b> 6.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Bankston, Darton Old Natchez Trace	Old Natchez Trace District 5
Culvert need cleaning out							

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**Open Requests: 52**      **119.8 S-to-C Average Duration**  
**102.7 O-to-C Average Duration**

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**Total Requests: 52**      **119.8 S-to-C Average Duration**  
**102.7 O-to-C Average Duration**